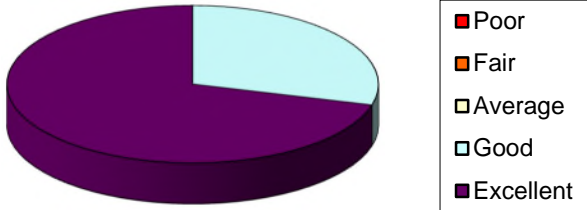
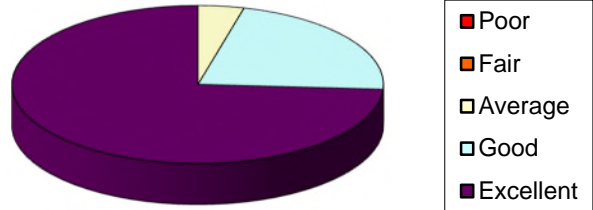


**MARCH 2021 QUALITY SURVEY**

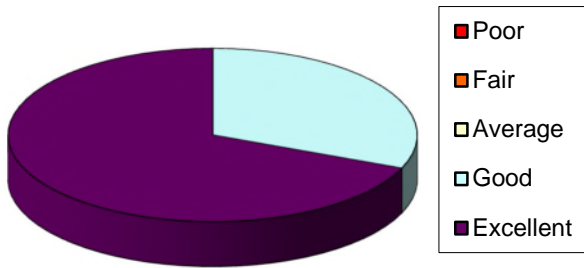
**OFFICE STAFF** Courteous, helpful, knowledgeable?



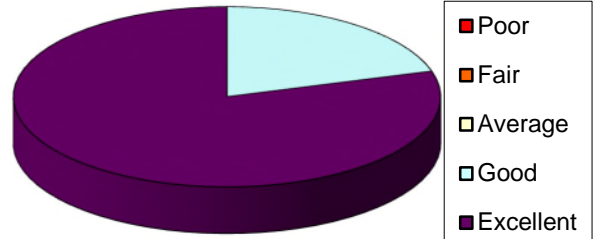
**CONSULTING STAFF** Did we explain the scope of the job?



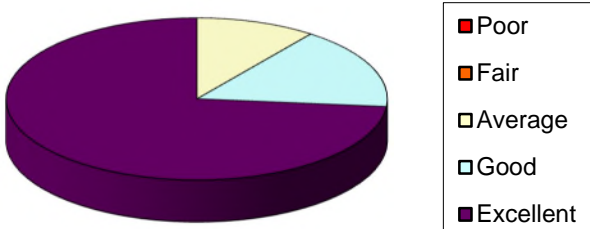
**ACCOUNTING STAFF** Courteous, helpful, knowledgeable?



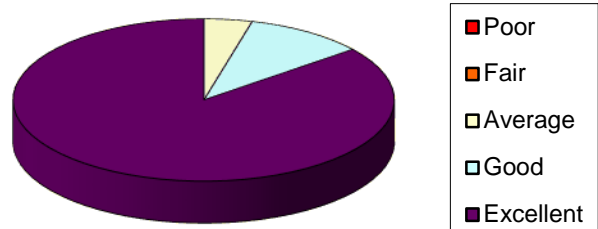
How well did we fulfil our mandate?



How well did we keep you in the loop?

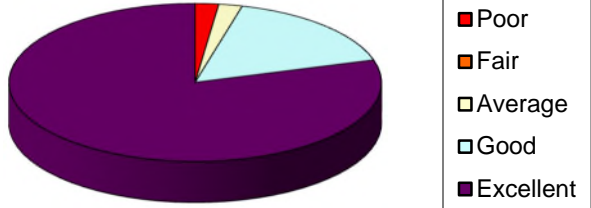


Courteous, helpful, knowledgeable?

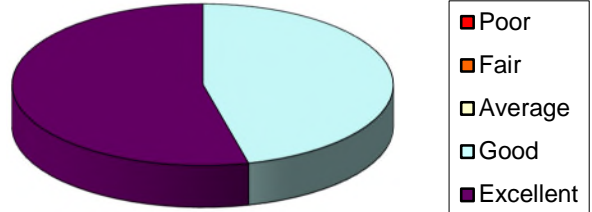


**MARCH 2021 QUALITY SURVEY**

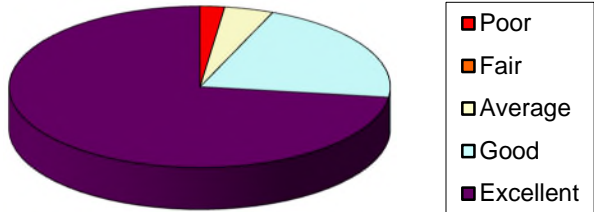
**ASSIGNMENT** How was our response time?



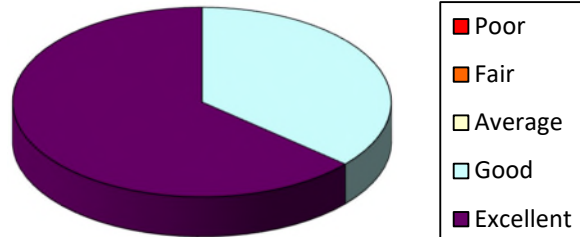
**WEB SITE** How useful is our Client Area?



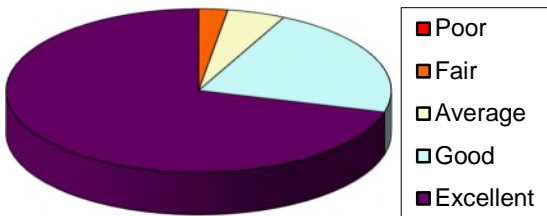
Did you get value for money?



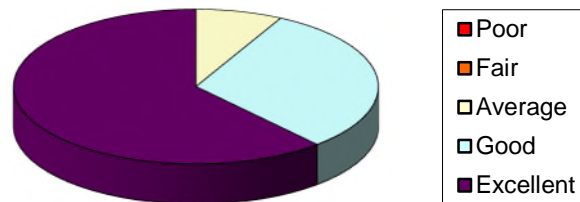
How useful is the Property Portfolio Portal?



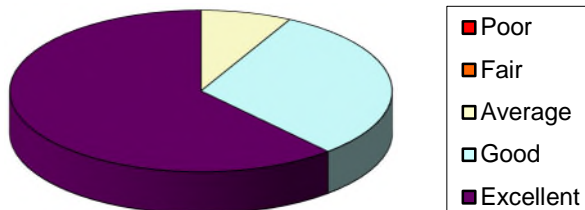
Our performance compared to previous assignments?



How useful is our Web Site generally?

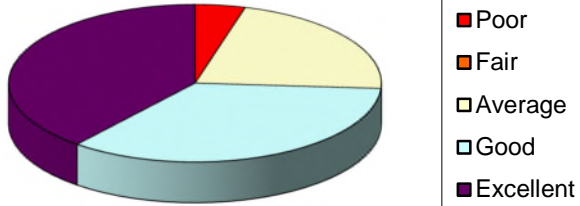


How easy is it to navigate?

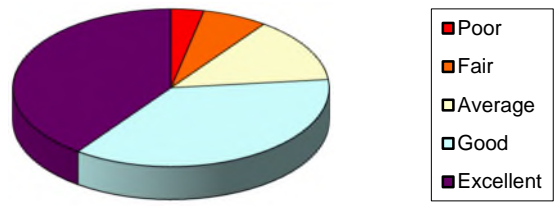


**MARCH 2021 QUALITY SURVEY**

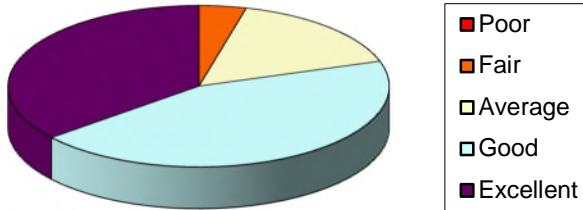
**ELECTRONIC BULLETINS** How useful are the Action Alerts?



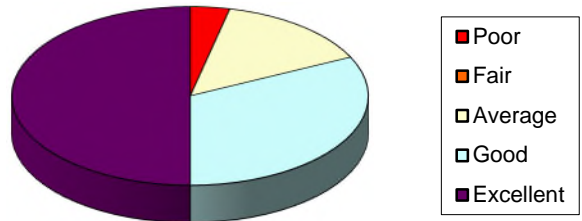
**NEWSLETTER** How useful is Newsletter?



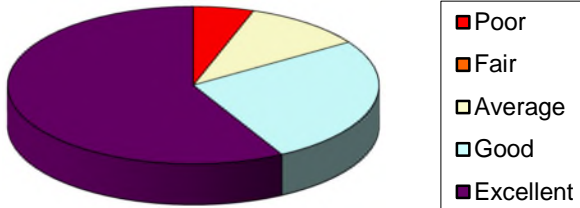
How useful are the Case Studies?



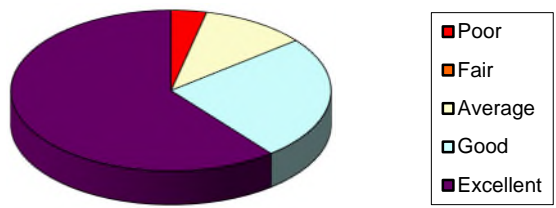
**NEWSLETTER** How well does it describe our services?



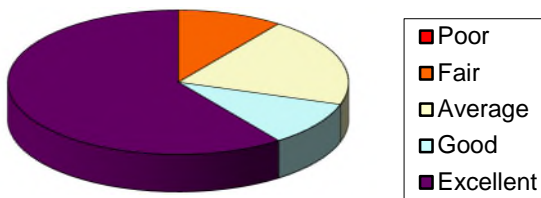
How useful are the Office/Warehouse Surveys?



**NEWSLETTER** How well does it describe our depth of knowledge?



How useful is the Property Investors Club (PIC)?



How useful is TDP Trends?

