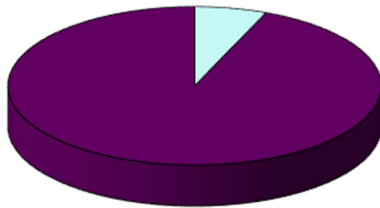


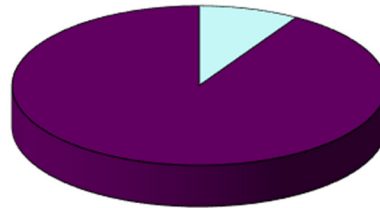
## SEPTEMBER 2024 QUALITY SURVEY

OFFICE STAFF Courteous, helpful, knowledgeable?



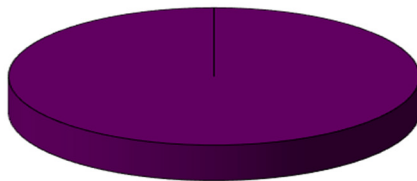
■ Poor  
■ Fair  
■ Average  
■ Good  
■ Excellent

CONSULTING STAFF Did we explain the scope of the job?



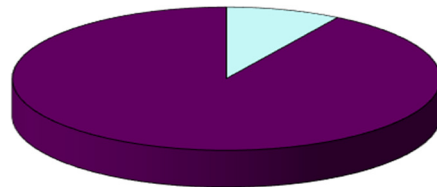
■ Poor  
■ Fair  
■ Average  
■ Good  
■ Excellent

ACCOUNTING STAFF Courteous, helpful, knowledgeable?



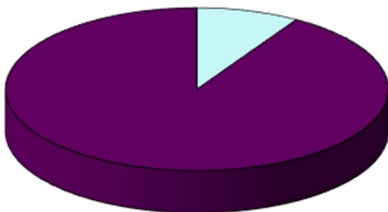
■ Poor  
■ Fair  
■ Average  
■ Good  
■ Excellent

How well did we fulfil our mandate?



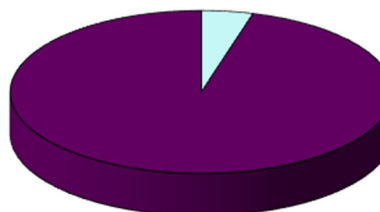
■ Poor  
■ Fair  
■ Average  
■ Good  
■ Excellent

How well did we keep you in the loop?



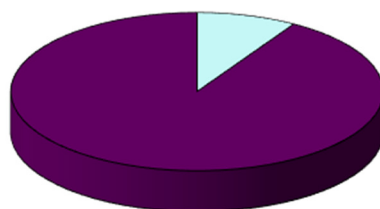
■ Poor  
■ Fair  
■ Average  
■ Good  
■ Excellent

Courteous, helpful, knowledgeable?



■ Poor  
■ Fair  
■ Average  
■ Good  
■ Excellent

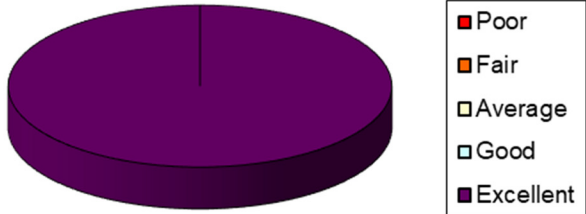
ASSIGNMENT How was our response time?



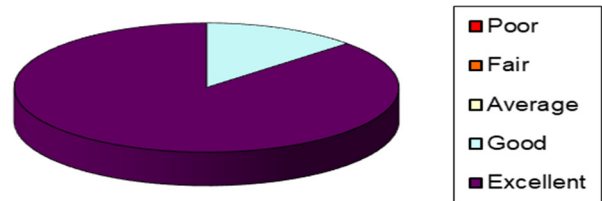
■ Poor  
■ Fair  
■ Average  
■ Good  
■ Excellent

## SEPTEMBER 2024 QUALITY SURVEY

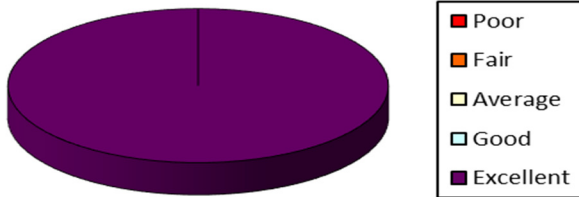
WEB SITE How useful is our Client Area?



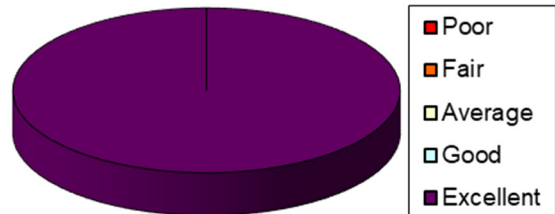
Did you get value for money?



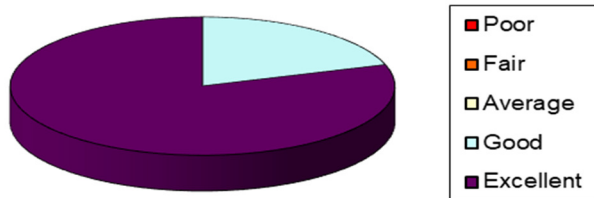
How useful is the Property Portfolio Portal?



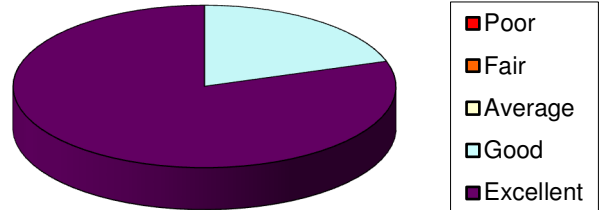
Our performance compared to previous assignments?



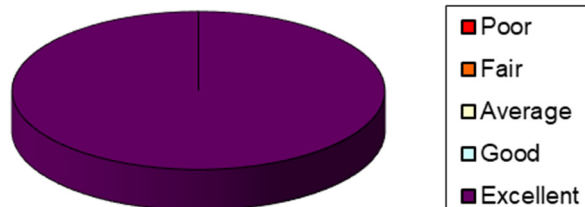
How useful is our Web Site generally?



How easy is it to navigate?

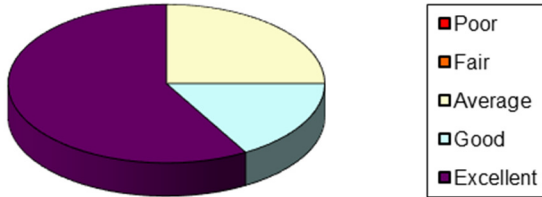


ELECTRONIC BULLETINS How useful are the Action Alerts?

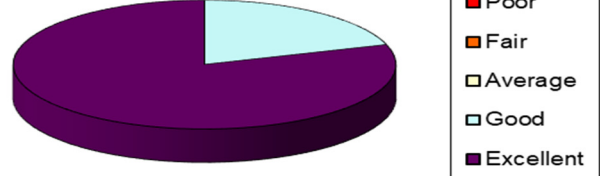


## SEPTEMBER 2024 QUALITY SURVEY

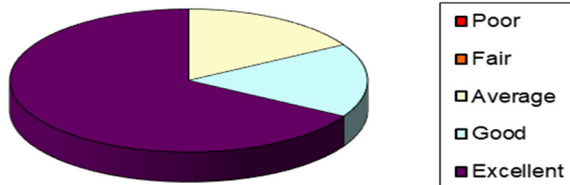
NEWSLETTER How useful is Newsletter?



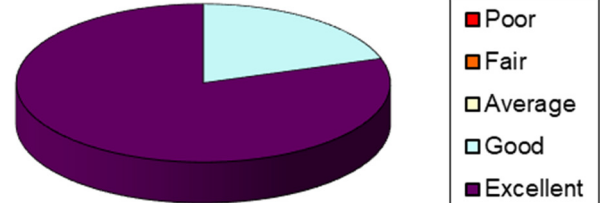
How useful are the Case Studies?



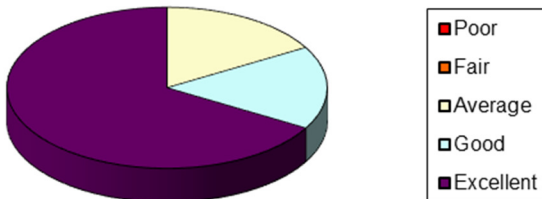
NEWSLETTER How well does it describe our services?



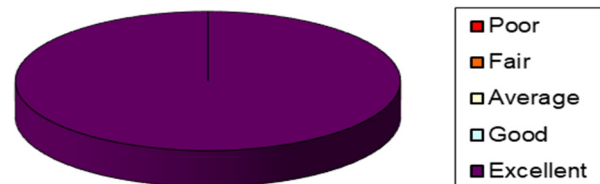
How useful are the Office/Warehouse Surveys?



NEWSLETTER How well does it describe our depth of knowledge?



How useful is the Property Investors Club (PIC)?



How useful is TDP Trends?

